

Contact and Locate — the information you need from a source you can trust

Accurate, up to date information from a source you

can trust. Keeping up with the correct and most recent information is challenging for most organizations. Equifax is a leader in data and has access to the information you need to solve your business challenges. **Contact and Locate** will help you with multiple use cases by providing accurate, up to date information from a source you know you can trust.

What information will Contact and Locate provide?

Contact and Locate will focus on two key areas of information including Address and Phone. Each of these categories will have three types of information available through Contact and Locate.

- 1. Address/Phone List: This is a non-curated list of the information available. The list is provided so that you can see all that Contact & Locate sees.
- **2.** Address/Phone **History**: History information is a curated version of the List. In this scenario the information is placed in a chronological order.
- **3.** Address/Phone **Insights**: Insights are additional information that could prove meaningful to help your use case.

Contact and Locate At-A-Glance

Features

- Focuses on Address and Phone information
- Delivers information as a List and as History
- Provides available Insights into Address or Phone information

Sample Use Cases

- Collections
- Skip Tracing
- Benefit Eligibility
- Portfolio Management
- Data Hygiene

Accessibility

- Direct API
- Batch
- Online UI

What information will be available in a List vs. History vs. Insights?

Contact and Locate provide accurate information via List, History, and Insights and that info will vary slightly from Address and Phone. A high-level overview of the information we expect to deliver is below.

	List	History	Insights
Address	 Name of subject List of Addresses Address(s) Times reported 12 months 	 Name of subject Address History Sequences of addresses Address(s) standardized First seen Last seen Is current Is best 	Address Type, Address Use, Combined Address, County, First Seen, First Seen Occupant, First Seen Owner, is Deliverable, Is owner occupied, Is renter, Last Seen, Last Seen Occupant, Last Seen Owner, Latitude, Longitude, Occupancy Type, Occupant Count #, Occupant Name, Occupant Names History, Occupant Names Current, Standardized Addresses, Zip4
Phone	 Name of subject List of phones Phone number CountryCode Date Reported 	 Name of subject Phones History Phone number CountryCode Date Reported is Best is Current first Seen last Seen phoneType useType 	TBD

For more information about Contact and Locate, contact your Equifax relationship manager.



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